

CASA DELL'ARTISTA - ROCCATEDERIGHI, TUSCANY

Terms and conditions of letting

1. During the summer months the price includes water, electricity, gas (for the hot water and cooker), cleaning and linen. However, when our winter guests use the central heating system they will have to pay for the gas used as shown on the meter. The gas meter will be read on arrival and on departure by our agent, Ricardo.
2. No dogs or cats or any other animals are allowed without our prior written consent.
3. Duvets and bed linen are included in the weekly charge and are changed on Saturdays. Please remember to bring towels with you as these are not supplied. If you are staying for 2 weeks our cleaner, Luciana, will leave you a clean set of linen after the first week.
4. Breakages, loss or damage must be reported and paid for before departure to our local agent, Ricardo Baldansi who lives 10 minutes walk away from our house.
5. Please do not arrive before 3.00 p.m. on your first Saturday and please arrange to leave by 10.00 a.m. on Saturday of your departure so that Luciana, has time to prepare the house for the next guests.
6. You will find the house clean on your arrival and it is requested that you leave it please in the same clean and tidy condition on the day of your departure.
7. A deposit of 25% of the rental charge should be sent as confirmation of your booking and payment is taken to signify agreement of these terms. The balance of rental is due 8 weeks prior to your holiday begins.
8. A refundable deposit of 300 Euros is required to be paid to our local agent which is held against unacceptable breakages, damage to the property or if excessive cleaning charges are necessary as a result of unreasonable use of the house. This is returned to you (less any necessary deductions e.g. gas if central heating used in winter) before your departure following a satisfactory inspection of the property.
9. Cancellations must be made in writing. Whilst we will do our best to re-let the house, a condition of booking is that the full rental should be paid if we cannot re-let it. We recommend therefore that you take out suitable Holiday Insurance to cover cancellation charges.